

Meet your SNA Board

SNA wants our membership to know who we are and what we do. So below is just some of what each board member is responsible for, together they represent 136 years of history with Santa Rosa Memorial Hospital. We hope this gives you an idea of who we are, how we work for you and how we are committed to our jobs and representing you.



Peter Brackner - President

Sotoyome/1East

16 years of service

Peter Brackner RN, BSN, graduated from nursing school in December 1995. He came to Santa Rosa Memorial Hospital in 2006 and joined the SNA Board in 2016. He took on the position of President of the SNA Board in 2021. He originally was hired to the Telemetry-Renal unit when it was located on 2E (this unit is now 4N). He was a designated lead on 4N until he was offered the opportunity to try his hand at nurse management at Sutter Solano Medical Center, he served there for 14 months. It was that experience in a middle management position that solidified Peter's love of working at the bedside as well as his drive to join the labor movement. He returned to SRMH December 2010 to 1Center. He stayed on 1C until he was given the opportunity to open the Sotoyome Unit. When he joined the SNA board, he was able to participate in the arbitration against SRMH for violations against our Collective Bargaining Agreement addressing Lead Nurses with a patient assignment. SNA won this arbitration leading to extra pay for Lead nurses when given a patient assignment. He was on the bargaining team to negotiate the 2017 and 2020 SNA contracts. In 2019, Peter worked with Laura Hanson to create the SNA Facebook. He represents nurses during disciplinary actions and Fact Findings. Peter contacts members of Hospital Administration on behalf of nurses concerning contractual or Hospital policy issues and advocates for the nurse(s). He consults with the SNA's attorney on issues requiring legal advice and counsel. Peter keeps SNA current and present in the community in any actions taking place to advocate for workers (Jobs with Justice, H-Peace). He is committed to represent SNA in maintaining contacts with County Supervisors, State and Federal legislators, regarding health care issues that impact Santa Rosa

Memorial Hospital nurses, along with collaborating and supporting with other unions by joining informational pickets and strike lines (e.g., NUHW, SNP, Unite Here, CNA).



Laura Hanson - Vice President

2East

23 years of service

Laura Hanson, RN on Neuro (2E) has been at Santa Rosa Memorial Hospital for 22 years. She joined the SNA Board in 2011 as a representative for the Med-Surg Nurses. As a staff nurse and relief lead, she brings the experience of working a busy 5 patient load floor, and the knowledge of the ever-changing policies and demands. She shares her experience with the Board and hospital administration during our monthly meetings, bringing up the discussions of what is and is not working. Laura has helped create and maintain the SNA Website as well as the Facebook page. She designs all our occasion cards, flyers, and maintains the hospital bulletin boards. Laura's persuasion introduced Survey Monkey to the Board with great success. Survey Monkey has greatly helped the SNA Board increase membership participation to over 50% participation response (close to 400). In the old days we were lucky to get 50 nurses to participate. Laura has been a huge driving force for Acuity. She has been on that committee for several years and is still fighting to build a fully represented committee as well as fighting for the hospital to staff to acuity every shift. Laura brings a wealth of knowledge and experience to the SNA Board.



Tammie Keithley - Treasurer

Critical Care Department
26 years of service

Tammie Keithley, RN has worked in the ICU at Santa Rosa Memorial Hospital since 1997. She was always supportive of SNA and joined the Board in 2016. Tammie assumed the Treasurer role in 2017. As Treasurer, Tammie is responsible for maintaining the day-to-day business side of SNA. Tammie negotiates the lease for the SNA office, pays the monthly bills, makes sure all insurances are current, and works with the CPA and Bookkeeper to file the taxes and LM2 every year. She corresponds with the State and County regarding property and business. Tammie is responsible for keeping current and accurate banking records. She reconciles all accounts monthly, maintains all receipts and records. Tammie researches hospital financial data and calculates profit margins quarterly. Tammie gives a monthly treasurer report to the Board at the monthly meeting. Tammie keeps an annual current list of SNA members that she cross checks with the hospital reports every 2 weeks. She makes sure all dues are current and troubleshoots with HR if they are not. Tammie processes the Health and Welfare checks once the application is approved by the Board. Besides Treasurer she is also the office manager. She has the responsibility that all business insurances are up to date, the office utilities are maintained and deals with the landlord. Tammie finds her role on the SNA Board to be arduous at times but rewarding. She believes the strength of our union is in the empowerment of our members.



Kery Poteracke - Secretary

Retired CCD/Urgent Care

47 years of service

Kery Poteracke started at Santa Rosa Memorial Hospital, as a Care Partner in 1976 in 1977 she became an SRJC Nursing graduate. She spent 2 years in the ortho department, before transferring and spending 21 years in CCD and finished her career in 2014 at Rohnert Park Urgent Care. She continues to work with SNA since her retirement in 2014. In 1980, she took the board position of treasurer, which she held till 1986 and participated in three negotiations before resigning due to babies. In 2007, Kery was approached to join the board and she took the job as secretary and has participated at another 6 negotiation tables since then. Kery takes minutes for all meetings attended by SNA. She with the IT assistance of her son-in-law who built the snanews@sonic.net database website. This website now maintains the email addresses and departments for almost the entire membership of 730 Nurses. Kery has also assisted in advocating on the Clinical Ladder Committee as the SNA representative. She greets the new hires at orientation weekly, passes out contracts and introduces them to SNA. Every two weeks she deals with HR reports of new hires, termination, and changes in status of nurses. She tracks hires and terminations to see what departments are having large turnovers. This is information we share with Administration. In the few years since the hospital became part of Providence, Kery has been the “go-to person” for nurses dealing with pay issues. It has been Kery’s pleasure to be on the SNA Board and work with such dedicated Board Members and to help our membership when needed.



Gloria Frederick - Board Member

Case Management
18 years of service

Gloria Frederick, RN, MSN, CMSRN has worked at Santa Rosa Memorial since 2005. Gloria has 27 years of experience in nursing. Before becoming a member of the SNA Board, Gloria was a very active SNA nurse. She could be seen many days coming to watch negotiation sessions and attending membership meetings as an SNA floor representative. Gloria continues to serve as a representative for the UM/Case Management Department. In 2017, she had the opportunity to serve on the negotiations team. In December 2017, she was officially elected to the SNA Board as a Board Member. One of her main roles is collecting, researching, interpreting, and analyzing data regarding Providence Health System and how it relates to Santa Rosa Memorial Hospital. She also collects information on other hospitals in our region, state, and nation. Gloria attends many meetings and events in the community representing SNA. A few examples: 2018 March on the Front Lines with Unite Here hotel workers for fair pay and healthcare, picketing with NUHW, the 2018 Conference for Institute on Union Women, Jobs with Justice meetings and events, public meeting (on June 28, 2019) with California Attorney General regarding the proposed changes of Control and Governance regarding Providence St Joseph Health System and Adventist Health System. Gloria served on the 2020 bargaining team that successfully negotiated our 2020-2023 contract. In 2021, Gloria along with Laura Hanson gathered and analyzed data and research for the Break-Relief Pilot Project.

"My wish for the New Year is for every nurse to be seen and heard."



Rosalyn Hart - Board Member

Critical Care Department/Rapid Response Nurse
12 years of service

Rosalyn Hart has worked at Santa Rosa Memorial Hospital since 2011. She has worked in the ICU for eleven years and joined the rapid response team a couple years ago. Rosalyn joined SNA as a board member in 2021. She first worked at SRMH in 2006 as a unit secretary during nursing school. She graduated from nursing school in 2007 and has been in intensive care ever since. Rosalyn has become more involved with the hospital over years of service. She joined the SNA Board to further grow and help her fellow colleagues and patients. Rosalyn also works as a hospice nurse part time as she is very passionate about patient care in and out of the hospital.

Rosalyn looks forward to her new role on the union board and getting to know all the nurses that she now represents. She is always open to stopping and helping anyone throughout the hospital as she rounds when working as a rapid response nurse. Please don't be shy to stop her for any questions or ask for help with a turn. Even though she works on day shift, ICU starts at 5am so look for her at the end of your night shifts as well.



Natalie Muchow - Board Member
Cath Lab/Heart & Vascular Institute
11 Years of Service

Natalie Muchow, RN has worked for Santa Rosa Memorial Hospital since 2012. She worked on the 4th Floor in Telemetry for 10 years where she gained a wealth of nursing knowledge. She was relief lead, participated on Shared Governance, Acuity Committee, Stroke Committee, Work Groups for Through-Put and SBAR. She taught in the Clinical Academy for many years assisting the next generation of nurses in the beginning steps of their nursing career. Natalie is currently and has been on the Clinical Ladder Committee for 5 years advocating the professional development of our nurses. For a short 6-month term, she acted as interim assistant manager for the telemetry units during a time of management shift. At that time, she learned the importance of how to run a successful nursing team but also that her passion is at the bedside with her fellow teammates caring for the vulnerable population. So, she went back to working as a Staff Nurse. Natalie currently works in the Cath Lab department. Her strong drive and passion for advocacy of staff and patients has led her to join SNA in 2022 as a Board Member. She brings her knowledge, drive, and enthusiasm to each SNA meeting and event in hopes for a successful collaboration between administration and staff.



Helen Cortopassi – Board Member

EASE Department

28 years of service

Helen Cortopassi, RN, BSN started her career as a nurse in 1985 and has been at Santa Rosa Memorial Hospital since 1995. She started at SRMH in Neurology (2E). After 5 years in Neurology she transferred to the Education department and worked there for 20 years. She assisted in starting the Clinical Academy, generating classes, and promoting nurse mentorship, advocating for nurses on the Clinical ladder and advocating for nurse professional development. She most recently in the last couple years took a nurse roll in the EASE department. Helen has been a strong supporter of the clinical ladder and joined the SNA board in the fall of 2022. She has held many positions as a nurse and is looking forward to learning the many roles of a SNA board member. She brings a wealth of knowledge to the SNA team.

